

Appendix B

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF TEXAS
Southern DIVISION

R. Underwood

versus

Quen Loan Services

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CIVIL ACTION NO. _____

ORIGINAL COMPLAINT

Overcharges on taxes, and insurance that caused incorrect accrual charges plus adding penalties and interest on top of that.

I was told that they were going to make adjustments which never happened, and was told not to worry about making payments until the problem was settled, and was ~~accepting~~ accepting any payments till this was done.

Appeal and request for
dismissal of all claims
because of incorrect escrow
and deceptive trade practices
Given Loan Service

1661 Worthington Rd Suite 100
West Palm Beach FL 33409

as

Rk Underwood

PO Box 8241

Houston TX 77288